



SUZUKI MOTOR OF AMERICA, INC.

IMPORTANT SAFETY RECALL

This Notice Applies to Your Suzuki Vehicle Identification Number (VIN)
XXXXXXXXXXXXXXXXXXXX

January 13, 2017


Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the Consumer Product Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to product safety exists in certain 2016 and 2017 LT-A750X/XP all-terrain vehicles (ATVs). In cooperation with the U.S. Consumer Product Safety Commission, Suzuki Motor Corporation is conducting a Safety Recall Campaign for these ATVs; according to our records, you are the owner of one of these affected models.

What is the defect?

The generator stator may have insufficient heat resistance due to its design, which can lead to a short circuit of the stator wires. A short circuit of the stator wires causes lower electricity generation and reduced battery charging, which can cause the engine to stop running and be unable to be restarted, increasing the risk of a crash.

 WARNING
Operating your ATV without having the recall service performed may increase the risk of a crash.
DO NOT OPERATE YOUR AFFECTED ATV.
To minimize the risk of a crash, do not ride or allow anyone else to ride your ATV until this recall service has been completed.

What is Suzuki Motor of America, Inc., doing to correct the defect?

Your Suzuki dealer will install an improved stator assembly. This procedure will take approximately three hours to complete. Parts will be available the week of February 6, 2017. There will be no charge to you for any recall service-related parts or labor.

What you should do:

Make sure you are prepared for the recall service by taking the following steps:

- Contact your dealer as soon as possible to make an appointment for the recall service. Be prepared to provide them with the VIN of your ATV (provided at the top of this notice).
- Clean your ATV thoroughly so your dealers can perform the recall service quickly and efficiently. This will aid in the repair process.
- When you transport your ATV to the dealership, take care to protect it from damage and load it per the recommendations in the ATV Owner's Manual.
- Please take this notice to your dealer to help your dealer process your claim.

Customer reimbursement for prior repairs related to this safety recall:

If your ATV is included in this recall and you have paid for repairs to address failure of the stator assembly, you may be eligible for full or partial reimbursement. Please note the following conditions for reimbursement:

- Only repairs made to address the defects that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat-rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of this notice.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To apply for reimbursement:

- 1) Go to www.suzukicycles.com.
- 2) Select **Safety Recalls** at the lower right side of the home page.
- 3) When the page refreshes, select **Recall Notification Letters**.
- 4) Select **LT-A750 Stator Assembly Reimbursement**.

What to do if you receive this notice in error:

This notice was mailed to you according to the latest information that is available to us. If you no longer own the Suzuki ATV described in this notice, please complete and return the attached Change of Address/Ownership card to Suzuki Motor of America, Inc., and forward this recall information to the current owner (if known).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Who to contact if you experience problems:

Your Suzuki dealer can provide you the fastest response to your questions or concerns about this safety recall campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America, Inc., Customer Service Department for assistance at (714) 572-1490 during the hours of 7:00 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling.

You may also leave a brief message at (800) 444-5077 and a representative from the Suzuki Motor of America, Inc., Customer Service Department will contact you.

If you need to locate your nearest Suzuki ATV Dealer, please visit www.suzukicycles.com and click on the "FIND A DEALER" tab, which is located in the upper right corner of our website.

We apologize for any inconvenience this recall campaign causes you. We hope you understand that your safety and satisfaction are important priorities for us.

Sincerely,

Suzuki Motor of America, Inc.